



## **FLEET HOSPITAL AND COMMUNITY FRIENDS**

**'Supporting local Health Care needs'**

### **Minutes of the AGM held at Fleet Hospital on 23rd May 2018 at 7.00pm**

- 1. Chairman's Welcome** – Claire Pamment welcomed all members and thanked them for coming. Claire explained that an AGM was a legal requirement for all charities. Claire welcomed Nicky Seargent – Associate Director of Community Services, Fleet Hospital, Tracy Guscott –MHS Live at Home Scheme and Laura Moody – Events Manager – Phyllis Tuckwell Hospice  
Claire advised that all the minutes could be found on the Friends' website.

**Present** – Claire Pamment, Harrie Glossup, Caroline Hoare, Brian Proctor, Kirsty Arnold, Anthony Barrell, Jean Tucker, Leo Race, Helen Parberry, Vera Pullen, Babs Brandon, Geoffrey Baker, Nicky Seargent, Anne Crampton, Ann Gotting, Helen Bellamy Dawn Williams, Laura Moody, Shelagh Pagden, Gill Main, Gwen Easter, Tracy Guscott, Anne Tracey, Carole Woodford, Helen Collett, Caroline Bridger

- 2. Apologies** – Karen Vout, Sally McMillen, Anne Race

- 3. Minutes of Last Meeting**  
The minutes were signed as correct

- 4. Matters Arising**  
None

- 5. Nicky Seargent – Associate Director of Community Services**  
Nicky said it was five months since services were transferred from Southern Health to Frimley Park Hospital and the move had been a really positive experience. The Outpatients department continues to run efficiently. The ward is also successful with the bed occupancy increasing and great feedback from patients and relatives. The ward is now supported by a Care of the Elderly Consultant and trainee GP's. Nicky said that they were still struggling with staffing issues but there were 'plans in the pipeline' to address this.  
There has been investment in the development of Integrated care teams and thinking differently about patient pathways with the integration of services. A great deal of work is being done with Specialist Nurses who work alongside colleagues at Frimley Park.  
In Fleet there is a business case for the development of the hospital thinking about the future needs of the local population.  
The Vanguard project which was started three years ago has come to fruition with support at home for patients with 50% increase in activity preventing admissions.

Harrie Glossop asked about parking, Nicky reported that with re-furbishment of the site this would be taken into consideration. The building still sits with Southern Health.

Geoff Baker asked if the beds would stay as there was a great deal of support for them, Nicky replied that she couldn't confirm that as safety and continuity was needed

Helen Parberry said that her husband was an inpatient at Fleet and that he was very positive about his care.

#### **6. Tracy Guscott – MHA Live at Home Scheme**

Tracy explained that the Hart and Rushmoor live at Home Scheme will celebrate their first anniversary in June and the scheme promotes independence and wellbeing for people aged 60 and over who live in their own homes and is run by volunteers. Transport is provided so people can access services which includes friendship groups, outings etc. A dementia café has recently opened locally. The group fundraises to support their work.

Harrie Glossop asked that if the year was almost up for the money the Friends had donated towards the minibus and Tracy agreed. The curling kit the Friends had also donated had been put on boards so that it was able to be taken to summer fayres to raise funds.

Vera Pullen said that the scheme had been well received at the local Towns Womens Guild.

#### **7. Laura Moody – Events Manager Phyllis Tuckwell Hospice**

Laura gave an update on the activity of the hospice within the GU1 and GU2 areas, The Community Nurse Specialists have had 3,000 contacts this year and there have been 1,185 visits from the hospice care at home in our area. Laura went on to explain that they have a new system where referrals go to a team and they decide which area most suits the needs of that particular patient as the hospice sees a range of patients with long term illnesses, not only cancer.

Next year the hospice will celebrate its 40<sup>th</sup> birthday.

Claire Pamment presented the third cheque to Laura from the Friends

Harrie Glossop asked about the four beds that had been closed. Laura confirmed that the beds were temporarily closed due to staff shortages but hoped that they could be opened again soon.

#### **8. Chairman's report – Claire Pamment**

Claire started her report by saying that it hadn't been a good start to the year with three committee members breaking bones and that after her stay in Southampton hospital she had a week in Fleet Hospital where she received excellent care.

Claire indicated that all aspects of the hospital were very busy and that the Friends continue to support any requests for equipment for the hospital and Community and that this year we have bought a motor bike for SERV which is a 24 hour voluntary service which delivers blood products, medical records etc to hospitals within Hampshire, Berkshire, Surrey and South London.

£1000 pounds was donated to the Live at Home scheme for a driver for their minibus and equipment.

Defibrillators have been purchased for various schools and community

A tea trolley for the ward

Funds have been donated to the local Samaritans group

Plus there are a few more requests in hand.

Claire said that we were sorry to be losing Jenny Brown from the committee and that she had been a most loyal member for many years and was always willing to help at all our activities.

Claire said that our new leaflet should be ready soon.

Claire thanked all the committee for their continued and dedicated support in the running of the Friends'.

#### **9. Treasurer's Report – Brian Proctor**

Brian reported that the Friends' had had a good year and that the funds were continuing to grow thanks to some substantial donations and the Friends fundraising.

Menzies had agreed again to audit the accounts and Brian proposed this with Anthony Barrell seconding it.

Copies of the accounts are available please contact Brian and he will e-mail.

Brian indicated that he had received a thank you letter from All Saints school thanking us for their de-fib. Helen Parberry asked how do you know how to use a de-fib and how do you know where they are?

Brian explained that there are lists of sites for de-fibs in local papers, Fleet Life and the ambulance service will indicate where the nearest is.

Brian also explained that the de-fibs had instructions and that if the patient does not need a shock it won't do it.

#### **10. Secretary's Report – Helen Bellamy**

Helen re-affirmed Claire's statement that we had had another busy and productive year and thanked everyone for their continued support with the street collections Christmas Fayre and Quiz night.

Our thanks goes again to Jenny Brown and the brownies who plant bulbs to make the garden look colourful.

As usual thanks goes to Fleet Rotary and Lions for their decorating of the hospital for Christmas. Thanks also goes to Mark and the church choir for a lovely carol service which for the first time was attended by all the patients and some relatives.

We are still looking for ways to raise the Friends' profile and our website is constantly updated, the website has been well used with over 5,000 hits.

Several members attend CCG and public meetings and Harrie Glossop and Helen Bellamy attended a GDPR training day.

Dates for your diary

Street Collection – Fleet – 8<sup>th</sup> September and Morrisons – 15<sup>th</sup> September

Christmas Fayre – 24<sup>th</sup> November

#### **11. Membership Secretary Report – Harrie Glossop**

Harrie said that the membership stood at approximately 100 for the third year in a row.

Harrie explained about the GDPR data protection forms that we all needed to sign and that they had been sent out to all members with self addressed envelopes.

Vera Pullen asked Harrie why in her newsletter she had suggested that this year only £5 was asked for membership. Harrie explained that because our funds were so good the committee felt that just for this year a minimum figure would be suggested but that any amount could be donated.

This will be discussed again in committee for next year.

#### **12. Election of Committee**

Members up for re-election

Dr Caroline Hoare – President  
Claire Pamment – Chairman  
Harrie Glossop – Vice Chairman and Membership Secretary  
Helen Bellamy – Secretary  
Brian Proctor – Treasurer

Committee Members – Geoff Baker, Ann Gotting, Sally McMillen, Gill Main

The re-election of Caroline Hoare as President was proposed by Claire Pamment and seconded by Kirsty Arnold

The election of the Officers was proposed by Caroline Hoare and seconded by Anthony Barrell

The election of the committee members was proposed by Babs Brandon and seconded by Brian Proctor

**13. A.O.B.**

Leo Race informed the meeting that David Smith who was a physio and worked at the hospital was ill at present.

Phil Winterbourne had given Claire a list of all the clinics that ran in Outpatients.

Anthony Barrell had attended the hospital as out outpatient and reported that it was an extremely pleasant experience.

Claire closed the meeting at 8.30pm